



USER GUIDE

Version 1.0

Agency Platform Drupal Content Management Information





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For step-by-step videos of some Drupal topics, you may reference ADOA-ASET's YouTube Channel: http://www.youtube.com/user/ADOAASET





1 OVERVIEW

1.1 WHAT IS DRUPAL?

Drupal is a free and open-source content management framework. It's a multi-user, web development Content Management System (CMS) which features provide a webmaster with a diverse set of easy to use capabilities. It's used by thousands of high profile websites, including whitehouse.gov. Drupal is also a secure system which is regularly subjected to security testing by both the Drupal community and security experts around the world.

1.2 WHAT IS THE ADOA-ASET AGENCY PLATFORM?

A platform can be defined as a combination of hardware architecture and software framework which together provide a set of core, reusable capabilities and services. A platform also creates a base for other technologies or processes to be built. With that understanding, the ADOA-ASET Agency Platform is an open platform with documented interfaces. This open structure enables anyone to build on top of the platform and encourages data-sharing between agencies. The Agency Platform is flexible and extensible to integrate with other existing agency systems.

1.3 COMMON TERMS

BACKGROUND IMAGE – An image that is applied behind the main content area of the site. A background image can be applied in any theme available, but it is not required. If the option is to not have a background image, it will remain a solid color which is pre-determined by the color scheme selected.

BLOCK – This is a "box" on the site which can contain one or more pieces of content. These boxes can be positioned in different areas throughout the site and can be combined with pages, views, and in some cases context to create the overall layout.

CONTENT MANAGEMENT SYSTEM (CMS) - A computer program that allows publishing, editing, and modifying of content on a website within a collaborative environment.

CONTENT – Any information on your site. This can be displayed in a variety of different ways.

CONTENT TYPE – Format used to display information within the site. There are several different content types available, many of which are custom made for an individual site. Some of the most common ones





are: Blog, Resource, Profile, and Event Calendar.

ENVIRONMENTS (DEV/STAGING/PROD) — These are the different building areas your site will pass through during the migration process. The Dev Environment (https://<agencyname>.devaz.gov) is only accessible by the development team and is where the migration process begins. The content, layout, and configuration are all completed in Dev and then pushed into a Staging Environment. The Staging Environment (https://<agencyname>.stagingaz.gov) can be accessed by anyone who has the URL but is not searchable through search engines on the internet. This environment is used for User Acceptance Testing (UAT) and collaboration with your agency before the site is pushed to production. This environment also turns into a "practice" area or "sandbox" after the site is live. It can be used to get more familiar with Drupal and to test out changes to your site before applying them to the live site. The Prod Environment or Live Site (https://<agencyname>.az.gov) is the final product and will be visible to the public.

FOOTER - The footer contains settings for logo, site name, and slogan. It also contains a utility menu for site map, privacy policy, and a postcard containing agency contact info. "Follow" links contain optional agency social media connections.

GO LIVE – The day your site is pushed to production for the general public to view.

GOOGLE ANALYTICS – A service offered by Google to track the flow of visitors to your site and provide statistics on the data collected. To take advantage of this free service if you are not already signed up please contact ADOA-ASET.

HEADER – Top area on the site where agencies can upload a logo and/or display a site name and slogan. If no logo is selected, the State seal will appear by default.

HOME PAGE FEATURE - Customizable home page slide show.

NODE – Each individual piece of content within the site is considered a node. It records basic information about the content such as the author, what type of content was used, and when it was created.

NODE QUEUE – Allows for the manual sorting of nodes through a drag-and-drop interface.

POSTCARD - Displays agency contact and location information in the footer of each page.

POSTSRIPTS – Highlight important or popular content or links. Four distinct boxes located at the bottom of the page just above the footer and postcard area. You can choose which pages these display on throughout your site.





PREFACES - Highlight important or popular content. Three distinct boxes located at the top of the site below the home page feature on the home page and below the sliver and header areas on all other pages. You can choose which pages these display on throughout your site.

RELATED TERM – Keywords used to organize content throughout the site. This is also referred to as Taxonomy.

SIDEBAR – A region on the site which refers to the area just to the right or left of the main content on each page. The area on the left is "Sidebar First", the area on the right is "Sidebar Second".

SLIVER - The sliver provides access to a directory of State Agencies, a comprehensive listing of State Services, and search capabilities across az.gov and collects full site analytics.

SOCIAL MEDIA – Networking sites such as Facebook and Twitter which can be linked to through the footer of your new site.

TAXONOMY - Keywords used to organize content throughout the site. These are also referred to as Related Terms.

VIEWS - Views is a powerful Drupal module that allows a content manager to list and organize content in a variety of ways by using fields and tags to filter, sort, and deliver the content to the user.

WEBFORM - Forms or questionnaires accessible to users which allow visitors to submit answers. Submission results and statistics are recorded and accessible to the editor and power user roles.

WHAT YOU SEE IS WHAT YOU GET (WYSIWYG) EDITOR – Pronounced wiz-ee-wig, this tool allows for user friendly editing within the site. It works similar to most word processing programs and allows users to see a close representation of how the content they are editing will be displayed before changes are saved.

1.4 USER ROLES

Drupal has two basic roles, anonymous users, and authenticated users. The State agency Drupal distribution adds three additional roles, editor, contributor, and power user. Each role is assigned a specific set of permissions. Permissions control what users can do on the site.

ANONYMOUS USER - This role is used for users that don't have a user account or are not registered on the site. Anyone that visits a Drupal site is considered an anonymous user until they login.

AUTHENTICATED USER - This role is automatically granted to all logged in (registered) users. Therefore, all permissions assigned to the authenticated user role will apply to all registered users.





CONTRIBUTOR - The contributor only has permission to create and edit their own content and cannot publish content, edit content created by others, or make any configuration changes to the system.

EDITOR - The editor can create, modify and publish any content. They can also change appearance settings and modify the general contact information.

POWER USER - The Power User can do everything an editor can do. This role is designed for agencies with technical staff capable of performing some configuration and structural changes to the site.

2 USER LOGIN

2.1 LOGGING IN

To get to the login screen for the website you will need to add "/user" to the end of your website's URL.

For example: https://boec.stagingaz.gov/user

You will see a screen similar to this where you can enter your username and password and click "Log in":



*Note: Your username will be the first initial of your first name followed by your last name, all in lower case. For example: John Smith's username would be jsmith. You should have received an initial password, which you will also enter.

2.2 CHANGING YOUR PASSWORD

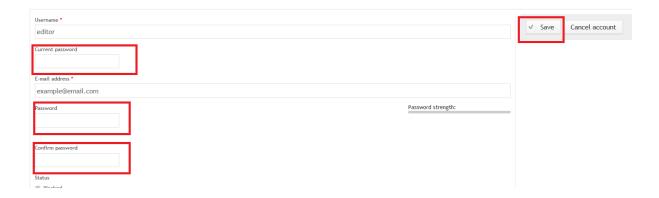
After logging in, you will need to change your password. Click the "Edit" tab below your username:







Next you will need to enter in your current password, your new password, a confirmation of your new password, and click save.



3 CONTENT MANAGEMENT

3.1 CONTENT OVERVIEW

This section outlines some of the things you will see on the new site. It will give you an overview of what these items are and how they are used. It also includes some general information that will be helpful when creating or changing content such as image sizes and common content types.

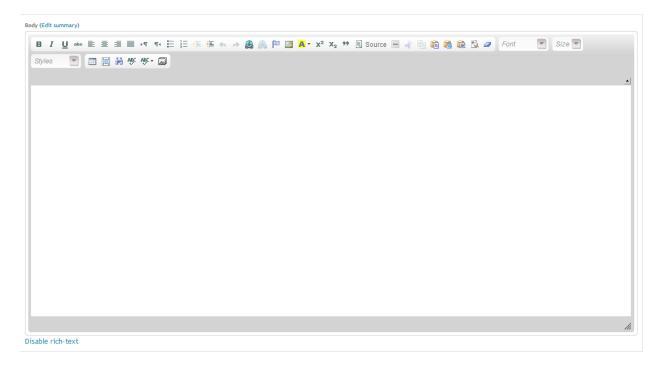
3.1.1 The WYSIWYG (What You See is What You Get)

The WYSIWYG (pronounced wiz-ee-wig) has been around since the mid-1990s and is still used today by people who need to edit website content without the need to know how to write code. It has especially served the non-developer quite well due to its simplicity in both presentation and application. Basically stated, it removes the editor from the code and presents their information in the exact format it would appear when the editing is complete. This allows you, the user, to realize the changes to the content before the changes are applied. For example, if you wanted to see what a bulleted list looked like before going through the button clicks of saving, you would simply select the list items and then click on the





bulleted list button.



Below are descriptions of each of the features of the WYSIWYG, in the exact order they appear (left to right).

- Bold: Pressing this button will create bold text when typing, or make selected text bold.
- Italic: Pressing this button will create italicized text when typing, or make selected text italicized.
- **Underline:** Pressing this button will create underlined text when typing, or make selected text underlined.
- **Strike-through:** Pressing this button will add a strike-through effect to your text, or make selected text strike-through.
- Left, Center, Right Align, or Justify: change the alignment of your text by pressing the desired button.
- **Text Direction from Left to Right** This is the standard setting. As its name states, when you type, it will traverse from left to right.
- **Text Direction from Right to Left** This will have the opposite results as the previous function.
- **Bulleted List:** a standard list with bullet points can be created by pressing this button and typing text. Each line return will create a new bullet point.
- **Numbered List:** a numeric list is created by pressing this button and typing text. By default, each line has a new number (e.g. 1, 2, 3, and 4); however, right clicking in the numbered list text will display a menu with an option "Numbered List Properties". Choosing that option will give you the option to set multiple style types (e.g. Roman numeral, alphabetical, etc.).
- **Decrease Indent** Put before a section of text, this will decrease its indentation.
- Increase Indent Put before a section of text, this will increase its indentation.
- **Undo** Undoes the previous action performed in the WYSIWYG.
- Redo Redoes the previous Undo.

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- **Link** This will allow the user to apply hyperlinks, email links, relative links to selected text. There are advanced features located in this popup window.
- Unlink Removes a link from selected text.
- Anchor this will apply anchors to selected text that can be useful to prevent scrolling.
- Image Insert an image. The preferred method for adding images is with the "Add Media" button. To edit an existing image, select the image with your mouse and press the Image button, revealing a dialog to modify properties like alt text, width, alignment, etc.
- Background Color Put a background color around selected text or in a specific <DIV>.
- **Superscript** Apply superscript to text, such as exponents, etc...
- **Subscript** Apply subscript to text.
- **Block quotes** apply block quotes to certain text or regions in the body. This will apply a default gray background color to the selected text, center the text, and then italicize it. It is handy for information that is quoted from other source material or to emphasize specific sections of text.
- Source If you are good with HTML and need to tweak your content, this is a good place to edit the code that drives the body content and adjust as you see fit. As content is placed into the body section, HTML code will automatically be generated here, but it is not formatted like a standard webpage. It will be clumped together. This section is not recommended for anyone who is not proficient in HTML or web programming in general.
- Insert Horizontal Line This inserts a horizontal line. Default color is black.
- **Cut** This will cut selected text or objects from the body.
- **Copy** This will copy selected text or objects from the body.
- Paste This will reapply selected text or objects that were either cut or copied from the body, or are currently on your systems clipboard.
- Paste As Plain Text This will perform the same function as paste, however, it will not carry with it the formatting that was copied from the original source material.
- **Paste From Word** This will paste information you copied from a Microsoft Word document just as it appears in the word document.
- **Show Blocks** When activated, this will display all markup tags such as and <div> or any other container-like HTML tags.
- Remove Format If you copy a portion of text from a Word document and realize that you
 don't want the formatting, select the text and hit this button to remove it. This effectively
 removes all formatting, but will not remove any links you copy over (handy).
- Font This will allow you to select your desired font.
- Size This will allow you to change the size of your font.
- **Styles** This will allow you to change the style of your font to something like Heading 1, Heading 2, Paragraph, etc...
- **Table** Insert a table at the location of the cursor. Advanced features reside in the popup window.
- **Select All** This will select everything in the body of the WYSIWYG.
- Find If your content is long and you need to find a certain word or section, use this great





feature. It operates similarly to other 'Find' functions in Word and nearly every application that has a Find function.

- Check Spelling Checks the spelling all text within the body.
- Spell Check as You Type This will underline incorrectly spelled text as you are typing.
- Add Media Add an image, document, or YouTube video to your document. Clicking this button will open a dialog for you to choose an existing file on the site (see the *File List* section above) or upload a new one. Depending on the file type, you will then be able to provide additional details before embedding the file into your document.

3.1.2 RELATED TERMS (TAXONOMY)

The related terms, also called the taxonomy, plays a very important role in the placement of items on the site. It is a field found on most content types and is pre-determined by the development team during the initial set-up of your site. You can locate terms associated with the different pages throughout your site in the "Content Guide" which was provided to you during training.

As an example let's say you want to add a meeting for next month to your site. You have everything entered as you would like it displayed and remembered to publish it, but forgot to put in a taxonomy term. Even though you published the content, the site doesn't know where to place it, so it does not display with the other meetings. If you edit the meeting and add the related term specified on the content guide, the site will know to place it on your meeting page, where you expected it.

3.1.3 IMAGE SIZES

The new site has many places for images to be displayed. You can edit any images on your site at any time, including adding new ones. One thing that needs to be considered when adding new images, is their size. There are several different sizes that should be utilized for optimal display throughout the site. The table below lists many of the sizes that should be used throughout the site:

Style	Name Size in Pixels (wxh)
Thumbnail	100 x 100
Site Logo Wide	240 x 80
Site Logo Square	80 x 80
Services	130 x 80
Right Sidebar Thumbnail	80 x 80
Medium	220 x 220
Media Gallery	165 x 125





List Page Thumbnail	95 x 95
Large	480 x 480
Home Page Feature	620 x 295
Content Detail Photo	285 x 214
Branded Government	2560 x 1700
Background Image	

Another important part of images, is their file size. This is especially true for the background image for your site. This section will guide you through how to re-size the dimensions and file-size of your image for optimal viewing within the new site.

Optimizing a Background Image using GIMP

Note: the same technique can be used for optimizing any image, just substitute the given resolution with the resolution of your image.

In this example I use the GIMP 2.8 (GNU Image Manipulation Program). It is a free open source program with a lot of the same capabilities as Photoshop, so if you already have that, there are most likely similar functions to what I show here. GIMP can be downloaded from http://www.gimp.org/downloads/.

Click where it looks like this:

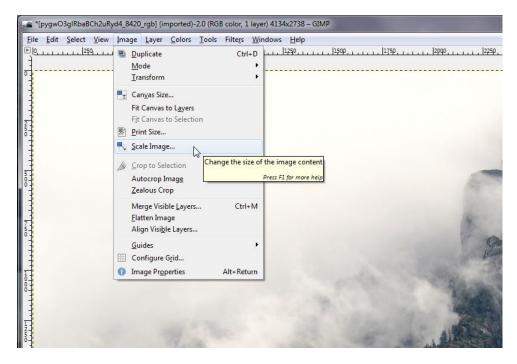


The installer will probably ask whether to install the 32 bit or 64 bit version. If you know your system is 64 bit, go ahead and select that. If you aren't sure, install 32 bit, it will work on any Windows computer, but 64 bit GIMP won't work on 32 bit Windows.

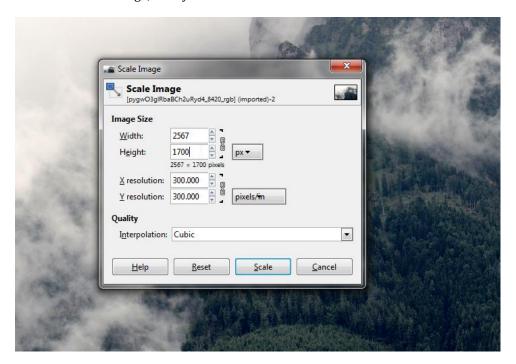




1. Resize the image. The image should ideally have a resolution of 2560×1700 . Here's how to make sure of that. Open the Scale Image tool.



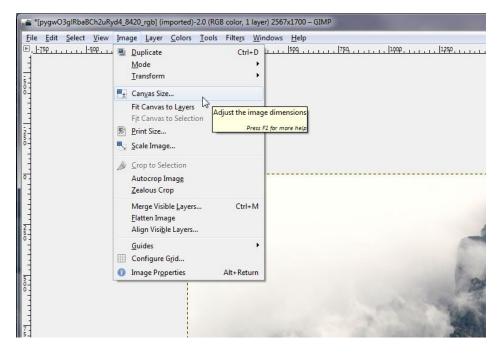
2. With the width and height ratio locked, set them so the smaller dimension is correct, and the larger one is too large, if they can't be both correct at the same time.



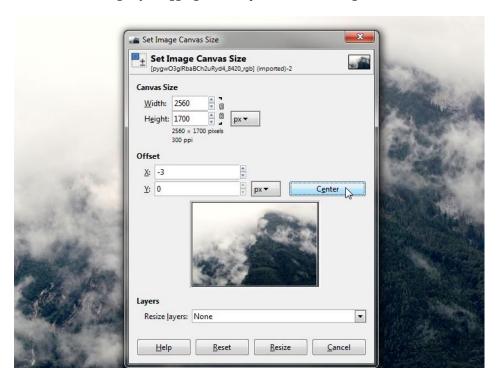




3. Now set the remaining dimension. Open the Canvas Size tool.



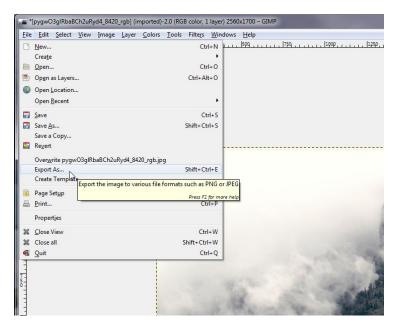
4. With width and height ratio unlocked, should be unlocked by default, set the remaining dimension to the correct size, this will cut off the edges just slightly to make the size fit. Then adjust the centering of the image by dragging it in the preview or clicking "Center".



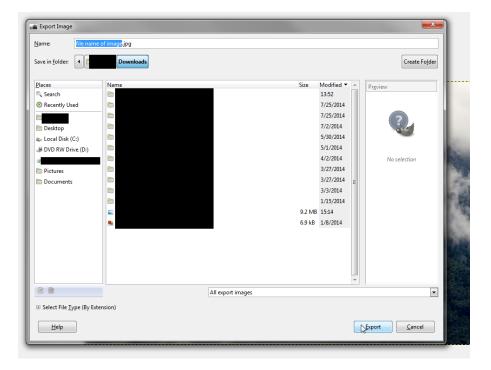




5. Now the dimensions of the image are correct, so it's time to reduce the file size – which is independent from the image size – by exporting and using compression settings. Open the Export As window. (Save As in GIMP will only let you save in a special format that GIMP likes, so you have to Export to use the image on a web site)



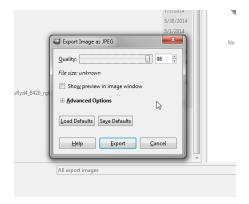
6. Give the file a new name if you don't want to overwrite the old one, or put it in a different folder. Just make sure the extension on the end is ".jpg".



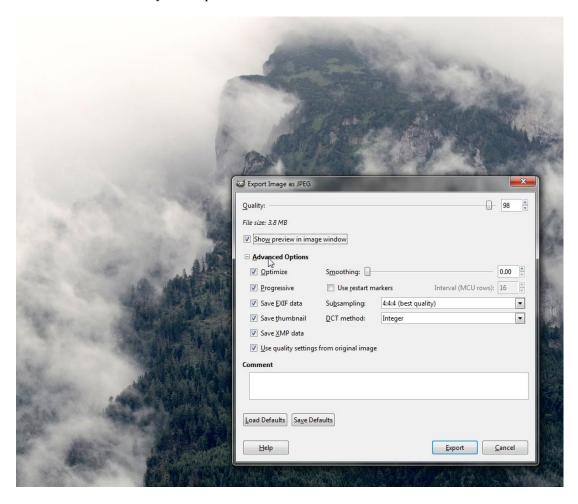




7. The next screen has another Export button, but don't click it yet, this is where the optimization settings are.



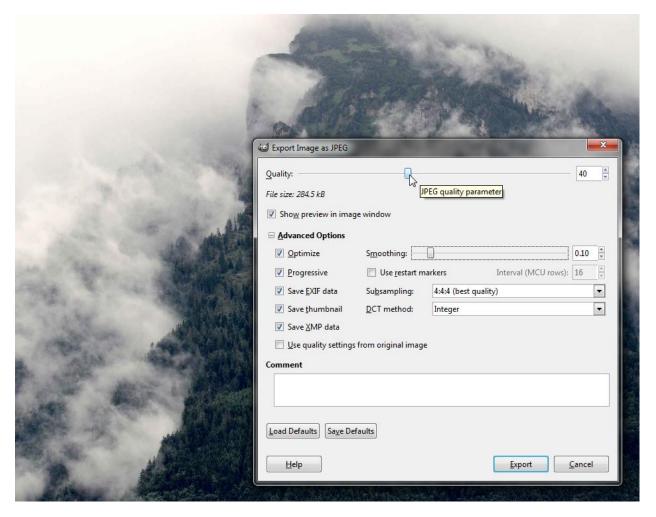
8. Click on the "Show preview in image window" check box so you can see a new window pop up with a preview of how the image will look after optimization. This will also change "File size: unknown" so that it will show you an updated file size.







9. 3 MB is too big, it'll take a long time to download that from the website. To reduce the file size, drag the "Quality" slider at the top down until you start to see the quality change, leave it just above where you see that change. 40 seems to be a good spot. The "Smoothing" slider can help reduce file size a little as well, but probably isn't as important.



10. Now click export and the new file should still be high quality enough that you can't tell much difference between it and the original, but will be much faster to view on the website.

3.1.4 CONTENT TYPES

There are many different content types in use throughout the various Agency Platform websites. Most have been custom created for your site. Please refer to your "Content Guide" to make sure you are using the appropriate content type for the page you wanting to add content to.

The customization of content types was determined by the development team and often times began as one of the default content types listed below. This overview should give you information about most of





the fields you will encounter when editing or adding content.

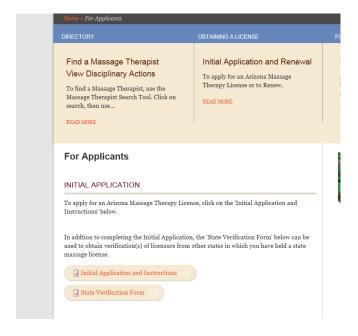
3.1.4.1 **RESOURCE**

The "Resource" Content Type is used to provide useful tools or information to your site's visitors, such as instructions for filling out a form. Documents can also be added to this content type.

This content type utilizes the following fields:

- **Title:** the title that will be displayed at the top of the page.
- **Body:** a WYSIWYG text area that contains the entire content of the page.
- Attachment: a document, PDF, or other file that can be attached to the page.

The screenshot below is an example of how the Resource content type is displayed on the site.



3.1.4.2 **PROFILE**

The "Profile" Content Type is used to create a profile for a person, usually used for board members or staff members.

This content type utilizes the following fields:

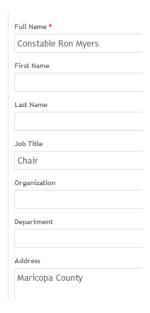
Photo: the individual's photo (or generic image, if no picture is available).



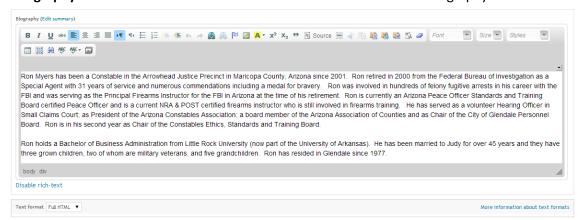




- **Full Name, First Name, Last Name:** In most cases, the individual's full name is displayed on page, and the first/last names are used for sorting purposes.
- Job Title, Organization, Department, Address: additional fields that some pages may want to display



Biography: a WYSIWYG text area that contains the entire individual's biography.



- Email Address, Phone Number, Secondary Phone Number, Cell Number: additional fields that some pages may want to display
- Leadership, Staff Member, Social Media: additional fields, and a link to social media sites







The screenshot below is an example of how the Profile content type is displayed on the site.



3.1.4.3 EVENT CALENDAR

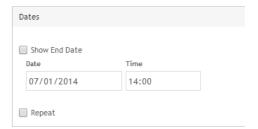
The "Event Calendar" Content Type is used to create events or other content that includes a date.

This content type utilizes the following fields:

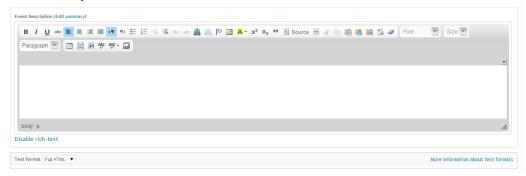
- **Event Title:** the title that will be displayed on the event's page.
- **Dates:** date or dates used for event. Dates field includes time, and can be a range of time, or a repeating event.





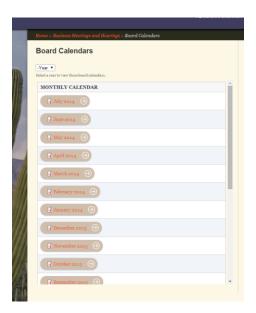


• Event Description: a WYSIWYG text area that can contain information about the event.



• Files: a document, PDF, or other file that can be attached to the event.

The screenshot below is an example of how the Event Calendar content type is displayed on the site.



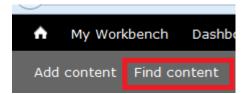
3.2 FINDING CONTENT

All content that is on the site can be found through a search option in the "Find Content" section of the site. This is located in the toolbar at the top of the page. Use this function to find any content located on





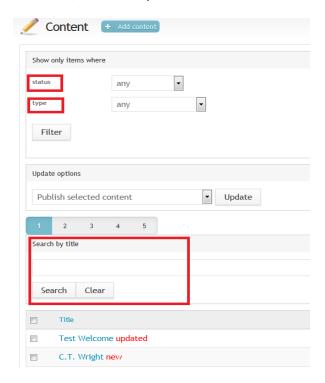
the site.



This page lists all content with the most recently updated items at the top of the list. It gives general information about each of the items including the Title, Type, Author, Status, when it was last updated, and Operations to perform on it.



There are several ways to search for content. You can look by status (published or not published), type of content, or search by title.



To edit a piece of content from this page you can either click on the title, or on the edit button under the





"Operations" column.



3.3 EDITING CONTENT

When you are logged into the website you will see several "Edit" buttons. These are there to make the process of editing content within the new site easier. If you see a document, text, image, or meeting that needs to be updated you can click on the Edit button, which is generally just to the lower right of the content.

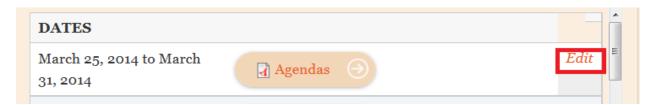


Clicking Edit will take you back to the content and allow you to make updates within it. If you want to update the text or other general information, simply make your adjustments and click "Save" when they are complete.

3.3.1 UPDATING DOCUMENTS

One of the most common updates to content is adding or replacing documents.

As an example, let's look at a meeting which has just passed. An agenda had been added to the piece of content originally, however, now the minutes need to be added in its place. Click on "Edit" next to the meeting you have the updates for.



Once you are in the piece of content for the meeting, you should find a section for documents. It may be





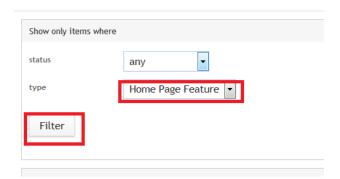
called Files (as it is in this example), Agendas, Attachments, Minutes, or something similar. It should look like the screen shot below and have a place for "File information" and "Description." The File information is the actual name of the document that is currently attached, the Description is what will be seen on the site. In this example we want to "Remove" the current agenda and "Add a new file" to upload the minutes. To remove the file, click on Remove. Another option available is to leave the document on the site, but not display it to visitors. To do this, uncheck the box below "Display."



To upload the minutes, click "Browse" and find the file you want to upload. Click on it, and then click "Upload." The file will show in a way similar to how the original document was displayed. Please make sure to fill in the "Description" area with the title of the document you would like to show on the site. Click "Save" at the bottom of the page.

3.3.2 UPDATING HOME PAGE FEATURES

The easiest way to edit this type of content is to search for it by content type by using the "Find Content" menu item in the toolbar. Choose the "Home Page Feature" option from the drop down list for type and then click "Filter."



The results will display, and you can click on the Title or Edit to make updates. Once in the content page,





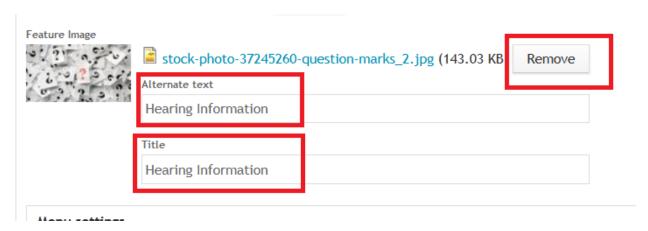
you can update the Title and Quick Summary sections. For the URL, you will need to find the location of the page you would like to link to within the site. Once you have the full URL you will need to remove everything that comes before the first "/."

For this example the full URL is: https://boec.stagingaz.gov/hearing-information



*Note: If you are using a link that is not on your site (i.e. https://az.gov), please use the full URL.

If you would like to update the image you will need to "Remove" the one that is currently on the site. You can then Browse and Upload the image you would like to show on the page. Once the image is uploaded, you need to enter in "Alternate text" – **This is mandatory for 508 compliance.** You can also enter in a "Title" which will be visible to visitors as they hover over the image.



Click "Save."

3.3.3 WEBFORMS

3.3.3.1 SETTING UP A WEBFORM

Select "Add Content" in the shortcuts bar.



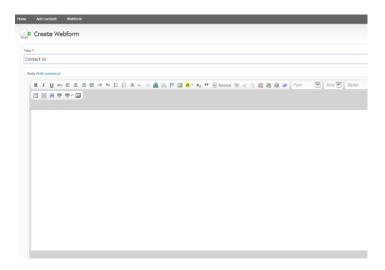
From the Add Content Page select "Webform" towards the bottom of the page







Add a title to the webform (i.e. Contact Us)



Check to make sure that comments are set to "closed" and then set the URL alias if needed then click Save.



3.3.3.2 FIELD OPTIONS

The next page shown will allow you to add fields to your webform



You can add a name to each field (i.e. Full Name, Address, Email etc) under the label heading. These field names will be displayed on the form itself to let users know what data should be





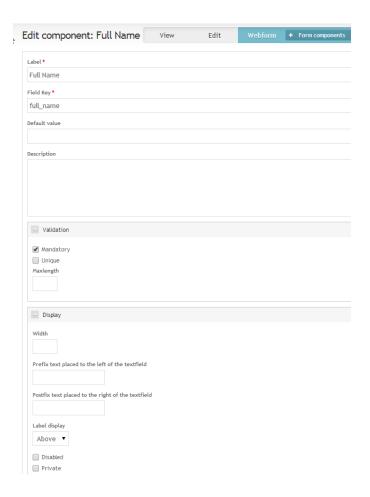
entered in each data input.

The allowed fields in a webform are: date, email, fieldset, file, grid, hidden, markup, pagebreak, select, textarea, textfield, and time.

After labeling your field, choose what "type" of field you would like and decide if it should be required or not by selecting "mandatory" then click "add" to add that field to your webform.



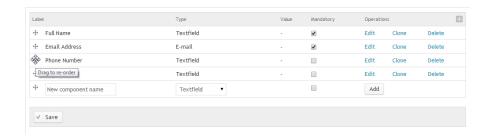
The next screen shown is the Edit component window many options are available here; Scroll over each option as they all display helpful tooltips to explain what they accomplish.



After you have the fields you would like added, you can rearrange their display order by dragging the crosshair next to the label field to the appropriate position. Then when everything is in the right order click Save.

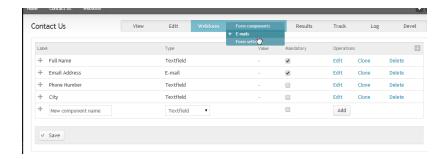






3.3.3.3 EMAIL SETTINGS

In order to send an email notification for the webform, it needs to be added by hovering over the "Form Components" and clicking on "E-mails".



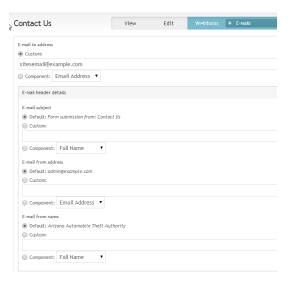
Set the address to the email you wish to receive notifications on then click add.



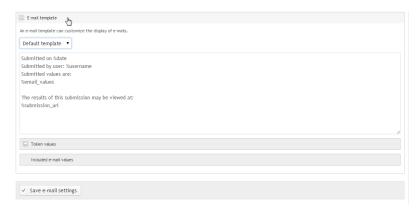
On the next page you are able to set the email header details including the email subject, "from" email address, and the "from" email name with three different choices default, custom, or a component field of the form.







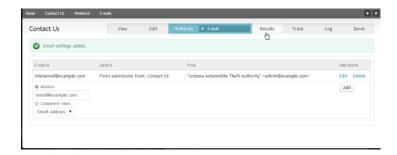
Towards the bottom of the page you are allowed to modify the email template with custom text or "Token Values".



Once you have completed making changes make sure to click "save e-mail settings".

3.3.3.4 **RESULTS**

Click on the Results Tab for available options to view and download the submissions.







Once on the results tab you can:

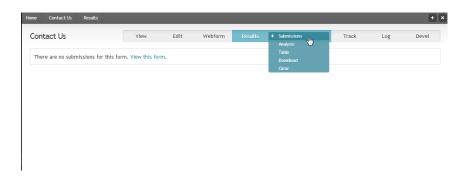
View Submissions

View an Analysis of submissions

View a Table of submissions

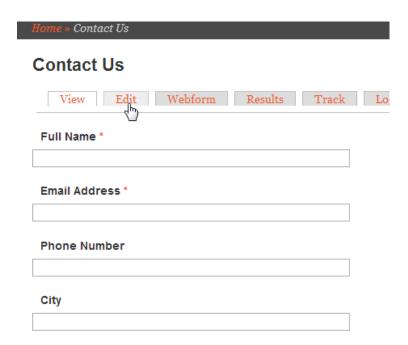
Download the Submissions in a CSV/Excel spreadsheet

Clear (delete) all the submissions (Role Restricted options)



3.3.3.5 CAPTCHA (Power Users Only)

In order to enable CAPTCHA on the webform, you need to first find out what the node ID is for the form. Scroll over the edit tab on the form and look for the URL at the bottom of the page and note the node ID. In this case its node ID is 430.





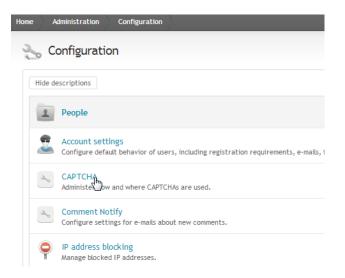


https://aata.devaz.gov/node/430/edit

Click on Configuration in the Administration Bar.



From the Configuration Menu, click on CAPTCHA



Add to the form_id in the table this text "webform_client_form_430" (replace 430 with **your** own webform Node ID). Then switch the Challenge type to "Image (from module image_captcha).







There are other settings at the bottom of this page that you may want to review. Once you have completed/reviewed the settings click "Save Configuration". One thing to note is that CAPTCHA does not show up from a logged in view, so to make sure it's enabled logout and navigated to appropriate page to confirm its working.

3.3.4 UPDATING NODE QUEUES

Node Queues are used to rearrange the order of the content on a page within your site. The initial set up of a node queue is something that can only be done through the power user role and those steps are covered later in this document in the Nodequeue section. This section covers how to add new pieces of content to an existing nodequeue and how to adjust the order of items in a nodequeue.

3.3.4.1 Adding to a Nodequeue from the piece of content

1. Navigate to the piece of content you want to add to the Nodequeue Here you have two options

Option 1

a. Click Add to Queue (or whatever the link was named during setup)







b. Once an item is in the queue to remove it all you have to do is click "Remove from Queue(or whatever the link was named during setup)



Option 2

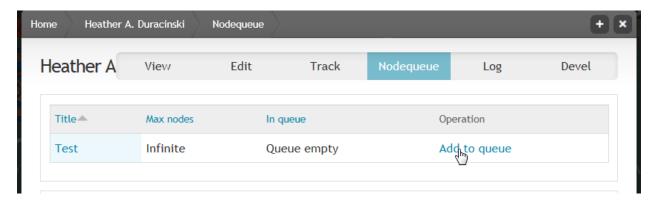
a. Click the Nodequeue Tab at the top of the content



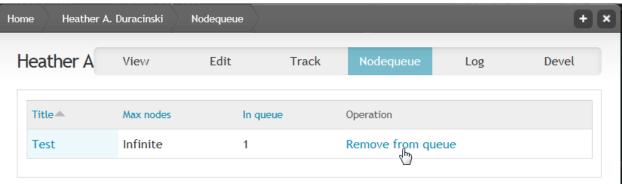
b. Click "Add to Queue





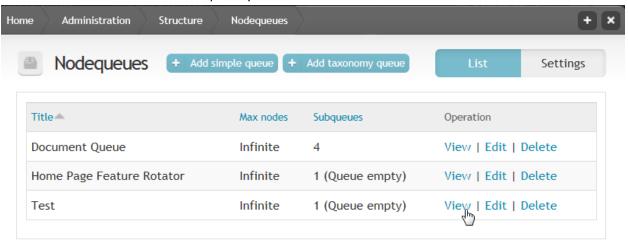


c. to remove it from the Queue just click Remove from Queue



3.3.4.2 Adding items through the Nodequeue its self

- 1. Go to "Structure>Nodequeues"
- 2. Select "View" on the Nodequeue you want to add to



- 3. Enter the Title of the piece of content
- 4. This will give you a popup giving the Title and Nid
- 5. Click this popup





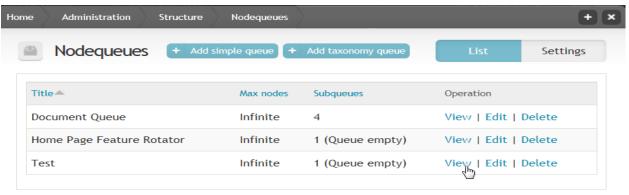


- 6. Click Add Content
- 7. Click Save

3.3.4.3 Rearranging your Queue

This is how you set what order the content will appear in the view

- 1. Go to "Structure>Nodequeues
- 2. Select "View" of the Nodequeue you wish to arrange
- 3. Rearrange the items using one of the below options
- 4. Click Save



You have two Options from here to arrange your content

Option 1

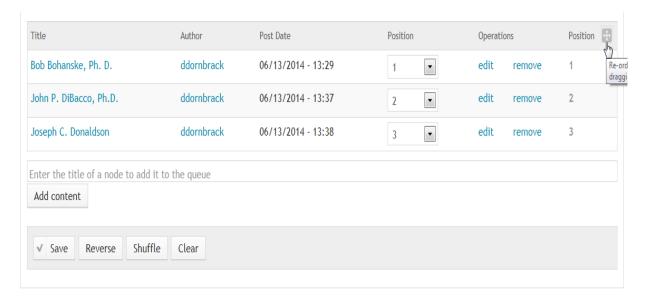
Drag the crosshairs to the Left of the titles just like you do for menus or blocks.

Option 2

Click the Crosshair on the right and arrange them numerically.





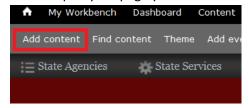


To remove an item from this queue simple click remove.

3.4 ADDING CONTENT

To add a new piece of content, you will need to reference your "Content Guide" which you have been supplied with. You will need to find the area within the website where you would like to add new content and find the corresponding section in the Content Guide. You will need the content type and related term found in the guide to add content. Once you have this information please follow the steps below.

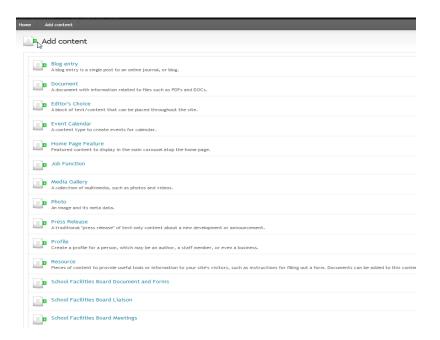
At the top of your page you will see a toolbar. Click on "Add content."



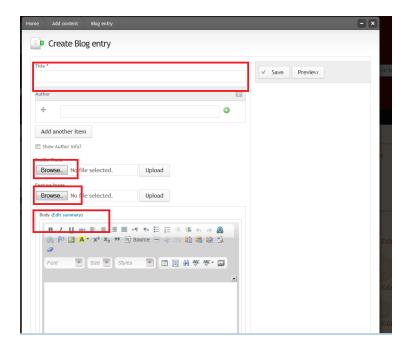
Select the content type you have identified from the content guide.







You will see a blank version of the content type selected. Please keep in mind that you do not have to fill in all of the fields, only the ones which pertain to the content you are entering. You may browse for files to add documents or images to attach, add text, hyperlinks, or images within the body area, or enter dates for new meetings. Each content type contains a different combination of fields, the example below is for a "blog."

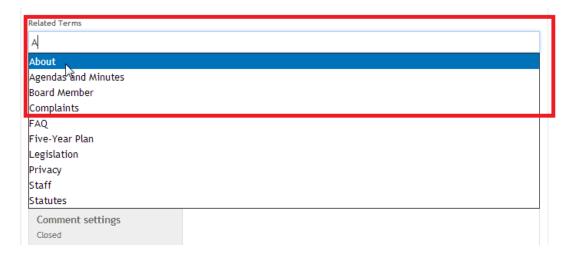


Towards the bottom of the page you will see an area for "Related Terms." This is where you will use the related term from the content guide. You will only need to type a portion of the word, and then select the word from the list which appears. If a list does not appear for you to choose from, please ensure you

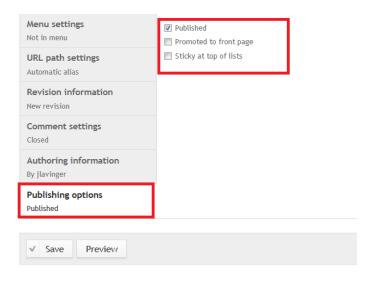




have the correct term and have it spelled correctly. This is how the website is pulling information into the correct place on the site, and the terms were entered previously to account for that.



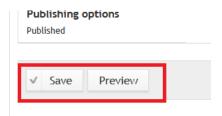
The next step is to choose the appropriate option for publishing the content you are adding so that visitors to your site are able to see it. At the very bottom of the content you will find a grayed out section called "Publishing options," please click on this. The list of publishing options will come up. Please reference your Content Guide once again for any possible special instructions on publishing (possibly using the "Promoted to front page" option for content located on the home page). If you don't find any special instructions in the Content Guide, please only select "Published."



At this point you can preview the piece of content you have added by selecting "Preview." Keep in mind it may not look exactly like it will on the website. Once you have everything as you would like, please click on "Save."







Once you have saved your content, the page will reload to show you the finished version of what you have just added to the site. To make sure it got added to the correct location within the site, please navigate to the page where you are expecting it to appear.

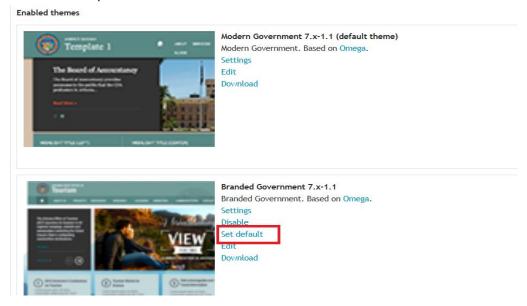
4 APPEARANCE SETTINGS

4.1 CHANGING THE THEME

One of the configuration options you have available is to change the theme. Go to the "Appearance" tab on the top toolbar.



You will see a list of themes available to choose from, but please keep in mind that for most Agencies the only two that are available to you are "Branded Government" and "Modern Government." The theme applied to your site currently will be the one on top. To change to the other theme, select the "Set default" option under the second theme in the list.







*Note: For some agencies the option of the "Commercial Theme" is available. To be eligible to use this theme you must have a publicly facing commercial site with a .com registration.

Once you click on "Set default" the screen will reload and have a message on the top of the screen:



To see the newly selected theme click on the "Home" icon or click the X in the upper right of the "Appearance" screen.

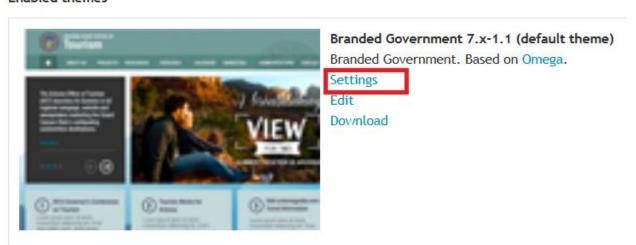
4.2 CHANGING THE COLOR SCHEME

Another way to change the look and feel of your site is to change the color scheme. To do this you will go to the appearance tab in the tool bar at the top of your screen.



The top theme listed is the theme you are currently using for your website. Select "Settings" under that theme.

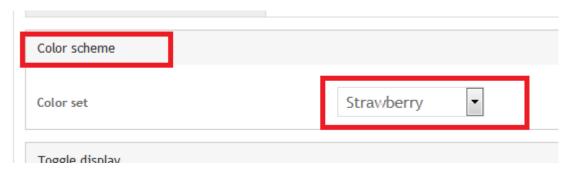
Enabled themes







Once in the settings screen, scroll about halfway down the page until you see the "Color scheme" setting on the left hand side. Here you have a drop down menu with the color scheme options available. Select the one you would like and scroll to the bottom of the page and click on "Save configuration."



*Note that the color scheme does not carry over between themes. If you switch themes but would like the same color, you will need to follow these steps again for that theme.

4.3 UPDATING POSTCARD INFORMATION

Each website is set up with a default "Contact Us" area on the bottom portion of each page. To make changes or updates to this information you will need to go to the "Appearance" tab in the tool bar at the top of your page.

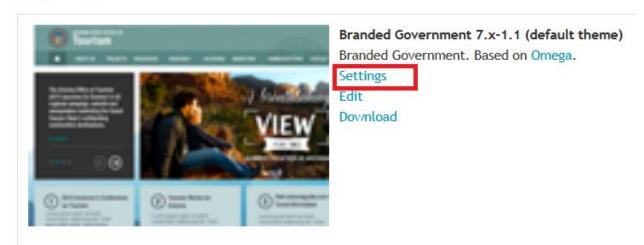


You will find a list of the themes available for the website. The one listed at the top is the one currently being used on your site. Select the "Settings" option under this theme.

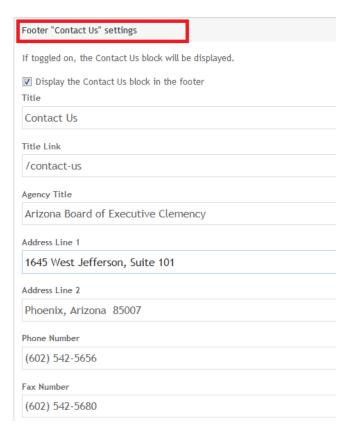




Enabled themes



At the very bottom of the page you will find the contact information for your Agency. Any updates to it can be made here. Click "Save configuration" when you are finished with any updates.



4.4 SOCIAL MEDIA LINK UPDATES (Power Users Only)

Many State Agencies have social media accounts set up. The new site has the capability of linking to



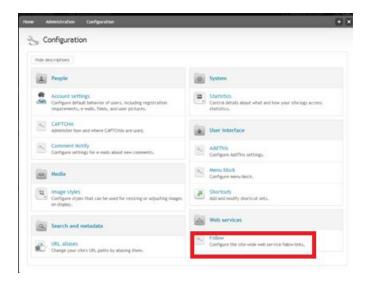


these accounts for easy connectivity for visitors to their site. This section runs through how to set up links in the utility footer area on the very bottom of the site.

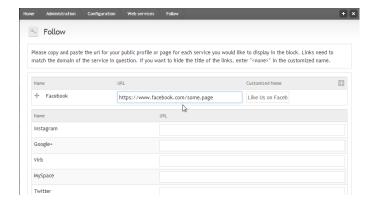
Social media links are added through the configuration on the administration bar.



On the configuration page, please click on the "Follow" link.



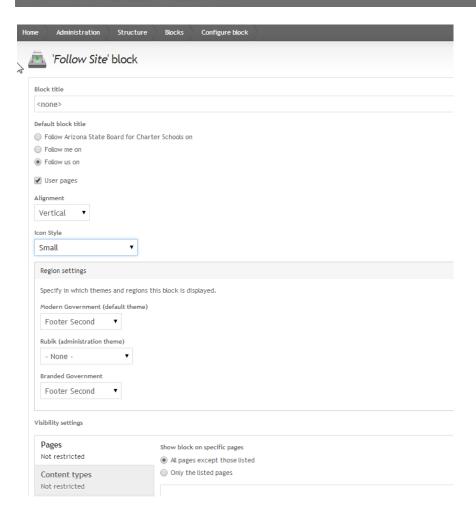
From here you can update the social media links. After you have completed adding the social media links you would like to, click the submit button at the bottom of the page.



Once added, you will need to configure the block (for more information on blocks please see page 44) under Structure > Blocks and look for the "Follow Site" block. Click "configure". Set the Block title to <none> and the Region settings to "Footer Second". Although these are the settings we recommend, they may not be a perfect fit for your site, adjust these block settings to meet your needs.







5 STRUCTURE AND LAYOUT (Power Users Only)

This section is an overview the different structural or layout configuration options available to power users on your site.

5.1 BLOCKS

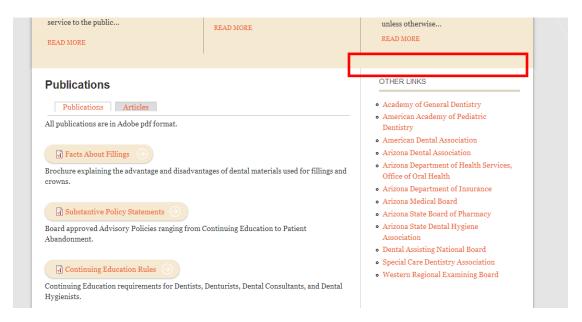
Blocks are "boxes" or "containers" used to display one or more pieces of content in different regions throughout the site. In this section you will learn how to create a new block and configure it to display where you want on the site.

The first step in creating a block is to determine where you would like it to be displayed.

In this example, we will place a new block on the Publications page, in the right Sidebar, above "Other Links."

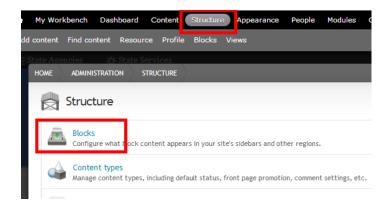




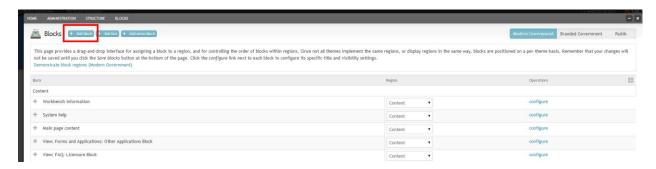


The next step is to complete the block creating form by filling in the fields.

Select "Structure" in the Administration Menu. Then select "Blocks."



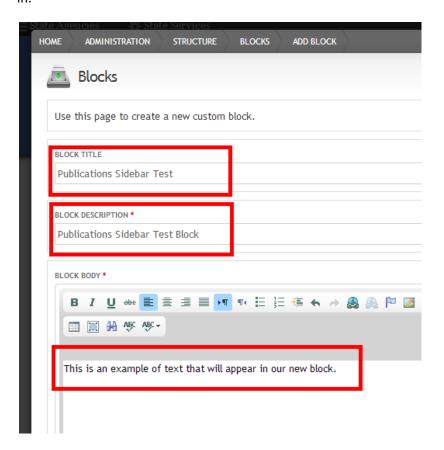
You will see a list of blocks, and which region they currently use. Each existing block also has a "configure" option, where you can change the settings of each block. For our example, we will create a new block by selecting "Add block"







Start filling in the fields on the form. All fields with a red asterisks (*) are mandatory, and must be filled in.

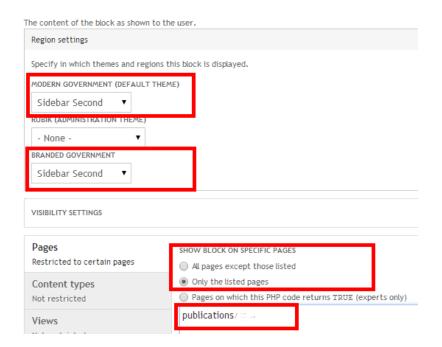


Scroll down to the bottom of the page. In our example, we are placing the block in the right sidebar, which is called "Sidebar Second" in our themes. Be sure to select the appropriate region in both Modern Government and Branded Government. This is done in case your agency changes themes at some time in the future.

On the "Pages" tab, select which page or pages you want your block to appear. Select either "All pages except those listed," or "Only the listed pages," and add the relative URLs in the box. A relative URL is the web address after the ".gov". In our example, we only want the block to appear on the publications page.







Select "Save Block."

This brings you back to the blocks page. If you scroll down to the "Sidebar Second" groupings of blocks, you'll see your new block.

Next to each block is a cross-hairs icon. You can drag this icon up or down to arrange your newly created block on your page. In our example, we want our new block to appear ABOVE "Other Links."



After you re-arrange the blocks, they should look like this:

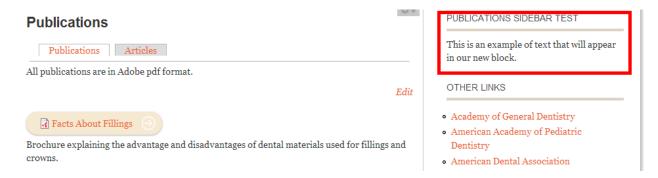






Scroll to the bottom of the page and select "Save blocks." Then click on the home page.

Navigate to your desired page (in our example, it was the publications page) and look for your new block.



If you need to change your newly created block, hover over it, and you'll see a cog in the upper right corner of the block. Click on it and go to "configure block."

Another way to access the block is to go to Structure >> Blocks and find your block. Click on "configure" and you'll be able to change settings.

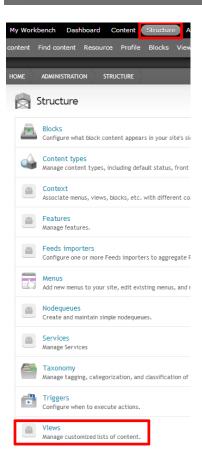
5.2 VIEWS

We will demonstrate two examples of working with views. The first example will be to begin the work necessary to create a new page. Both pages and blocks are considered "views." We have organized the views together in a structure that is similar to your site's main menu. All of the pages and blocks for the "About Us" menu are gathered together, for example. We also have gathered pages and blocks that have similar functionality together, such as the "FAQ" pages and blocks.

To begin, select Structure. Then, select Views.







In our example we will create a page called "Test Forms" as a child page of the "Forms and Applications" page. Scroll down until you find the Forms and Applications views, and select "Edit."



Now you are at the Forms and Applications Display area. Notice along the top of the page are listed all the pages and blocks that are associated with Forms and Applications. We will create a new page by selecting Add. Then select Page.

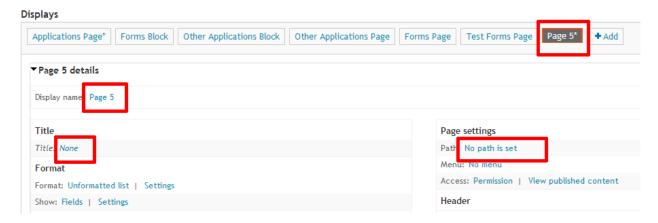






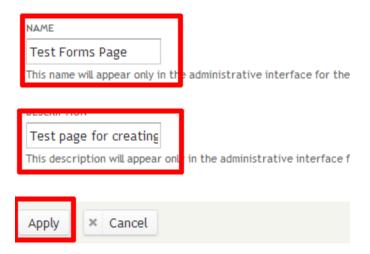
A new page is created, called "Page 5."

The next step is to create an appropriate display name for your new page.



Select "Page 5" (or whatever Display Name that Drupal assigned to your new page)

Type "Test Forms Page" in the Name field, and type "Test page for creating views" in the Description field. Both of these fields are used in the administrative interface, and will not be seen by the average visitor to your website. When finished, select Apply.

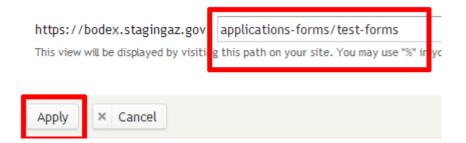






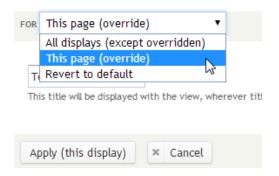
Next, we will set a path. A "path" is another name for a URL, or web address. Select "No path is set" in the second column of the Display area. Then type "applications-forms/test-forms" in the box. Select Apply.

The reason we added "applications-forms" to the URL is because we want our new page to be a child menu to the Applications and Forms page. If you are creating a new "parent" page, you could just type "test-forms" without anything beforehand. If you have questions about menu's page URLs, feel free to browse the "Menu" section at the end of this document, and browse through some of your website's pages and how they are set up. The structure of the URLs is entirely up to you, as long as it makes sense.



Now set the title for the page by selecting "None" on the Title line of the Display area. (If a Title exists on the Title line, that's OK, just click on the blue words next to "Title."

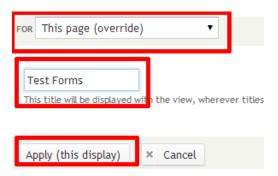
NOTE: Whenever you see an option like the one below, giving the choice between "All displays" and "This page," ALWAYS choose "This page." If you choose the other option and save the view, every single page and block in your view area will inherit whatever change you just made. **Always choose "This page"!**



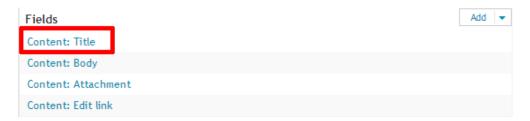
After choosing "This page," Type "Test Forms" as the title of your new page. This title will be visible to your website's visitors. Select Apply (*Note: The Apply button says (this display). If it says (all displays), that's a visual cue that you have not selected the right option at the top of the page.*)



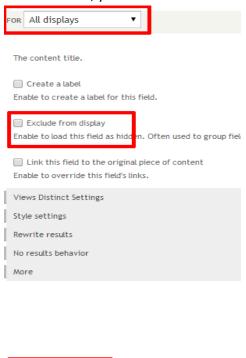




The first column of the Display area has a section devoted to Fields. Fields are listed in the order that they will display on your new page. In this example, we will hide the "Content: Title" field. Select "Content: Title."



Notice the top drop-down says "All displays." Select the drop-down menu and select "This display." Then place a checkmark in "Exclude from display. Finally, select Apply. If you ever need to "unhide" the Content's Title, you can come back to this menu and uncheck the same box.



Apply (all displays)

Remove

× Cancel

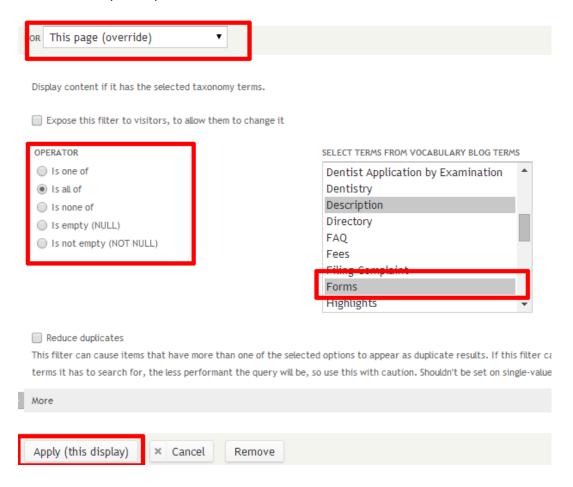




In the display area's first column, select the taxonomy term. (Do not select "Settings." Nothing needs to be adjusted in that area.)



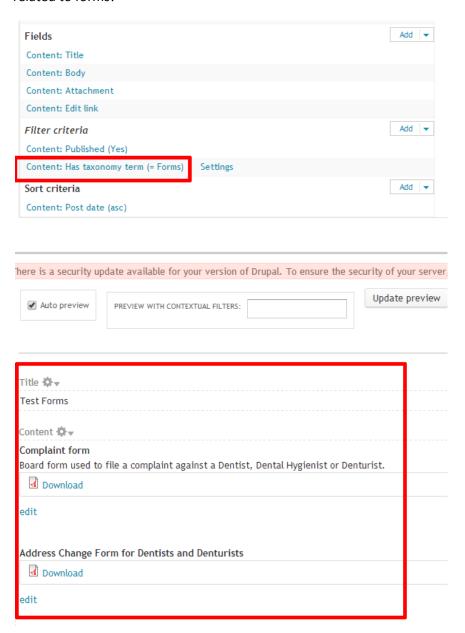
Taxonomy, also known as "Related Terms", is the main method we use to filter content for each page. Since we are making a "Forms" page, we'll use Forms for the Related Term. The following example shows both "Description" and "Forms," which can be selected by holding down the Ctrl key while you click on terms. If you have a piece of content that has related terms of both Description and Forms, you could choose both. For our example, we will only choose Forms. Be sure "This page" is selected. If only one taxonomy term is used, you may use "Is one of" under OPERATOR. Otherwise, if you are using two or more terms, you may want to choose "Is all of" under OPERATOR.







Now you will see the taxonomy has changed to "Forms." Also, notice at the bottom of the page, there is a preview display. This is a simplified display of what your page will look like. Notice all of the content is related to forms!







There's only one more step, and that is to SAVE YOUR WORK.

Notice in the Displays at the top of the page, the Test Forms Page has an asterisks (*) after it. Any time you see asterisks in this area, it means that a page or block has had changes made to it, but the page or block has not been saved yet. Simply select Save in the upper-right corner.



IMPORTANT:

After creating a page or block, you may decide not to use it in the future. The SAFEST way to remove the page or block is to "disable" the view. Be very careful, because it's easy to click "delete." Also, when you disable a page, it gives you the option to enable it at a later date, if you wish.



Once you've selected Save, you should be able to select "view Test Forms Page." In our example, the page looks like this:

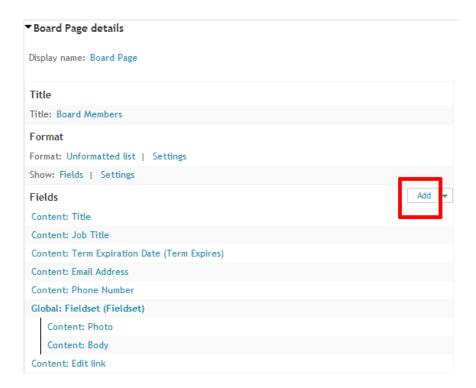




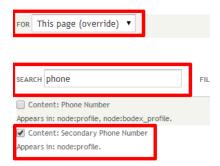


A SECOND EXAMPLE

The following steps are a second example of working with fields. We are now in a page that already exists, as a list of Board Members. They have phone numbers listed, but some board members have secondary phone numbers in their content. Let's add "Secondary Phone Numbers" to Fields. Select Add next to Fields.



Select "This page" in the top drop-down. Type "phone" in the search box. This will display any field that has the word "phone" in it. Select the checkbox for "Content: Secondary Phone Number." Finally, select Apply at the bottom of the page.

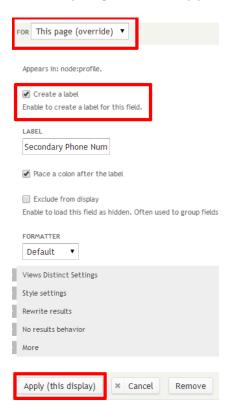






A second page of options appears, once you select Apply. Select "This page" in the top drop-down box. You can either leave "Create a label" checked or unchecked. If you leave it checked, the label appears in the box below. You can keep it the same, or change the words. At this point you could place a colon after the label, or even exclude this field from display (to "hide" the Secondary Phone field entirely).

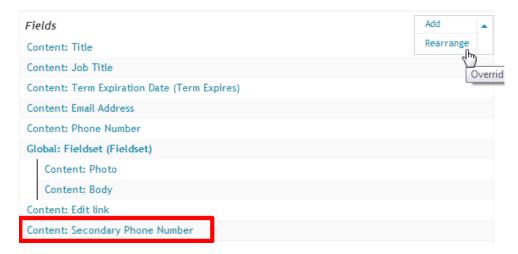
Once everything looks the way you like, select Apply.



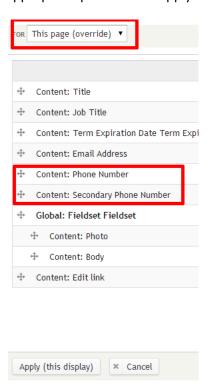




Congratulations, you've added a field in the display! Unfortunately, it's sitting at the bottom of the display. Select the drop-down next to Add (on the right), and select Rearrange.



Using the Crosshairs next to "Content: Secondary Phone Number," drag the field up until you find an appropriate place. Select Apply.

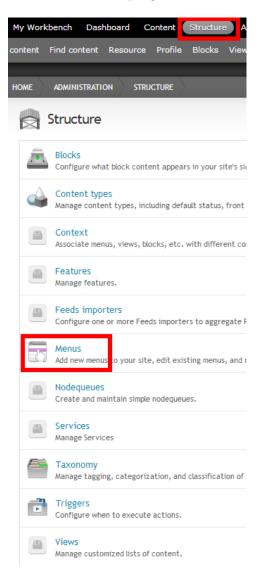






5.3 MENUS

To add a menu in any region, Select Structure. Then Select Menu







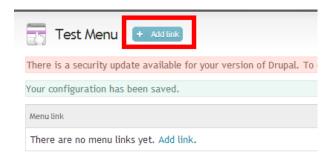
Select "Add Menu."



Type "Test Menu" as the Title, and "This is a test menu." as a Description. Select Save.



Now your test menu has been created. Currently, there are no links in your menu. Let's add one. Select Add link.



Type "Google" under Menu Link Title. Type "http://www.google.com" under Path. Type "Google's Home Page" under Description. Select Save.



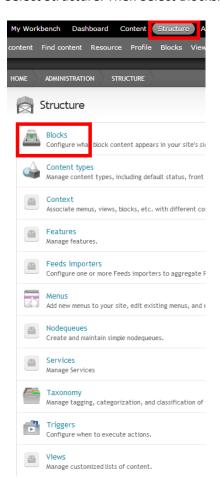




Now you have one link in your new menu. If you wanted to add more links, you would simply select Add Link. If you wanted to disable, change, or delete the Google link, use the columns on the right. For our example, we'll keep just one link in our menu.



Select Structure. Then Select Blocks.





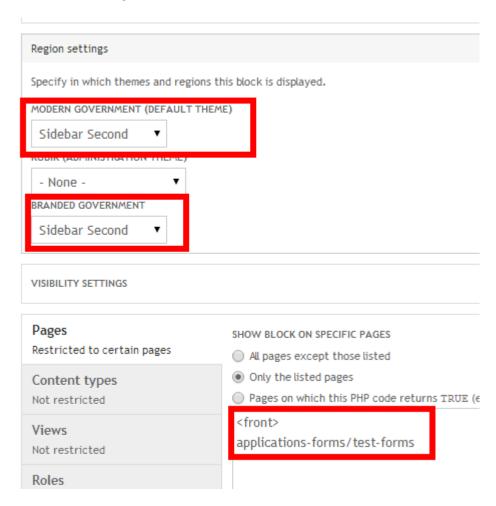


The new menu now exists as a block. Scroll down until you find "Test Menu" and Select Configure (Note: all unassigned blocks are at the bottom of the Blocks page.)



For our example, we'll place the menu at the top of the sidebar for the home page, and for our newly-created Test Forms page.

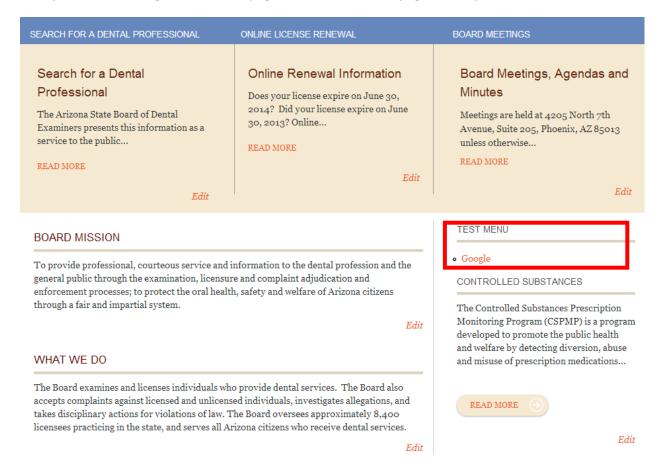
Select "Sidebar Second" for both themes, and choose "only listed pages." Add <front>, which is machine language for the home page, then hit Enter on your keyboard. Then type "applications-forms/test-forms." Save settings.







To move the block to the top or bottom of the sidebar, review the "Blocks" portion of this document. After you are finished, go to the home page and the Test Forms page to test your work:



5.3.1 UPDATES TO THE MAIN MENU

In our final example, we will add a "child" menu item for our newly created Test Forms page. This menu will exist under the "parent" menu, which already exists (Applications and Forms).

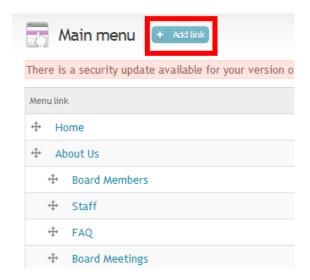
The first step is to hover over the main menu, and click on the gear in the upper right corner. Then select "List Links."







You will see the main menu's links in a new window. We want to add a new link, so select Add link.



Type "Test Forms" under Menu Link Title. Type "applications-forms/test-forms" under Path. Type "Test page to place on main menu structure" under Description. Select Save.



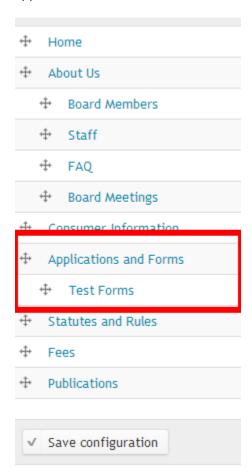
Since our new menu item will be a child, Select Edit for the Applications and Forms link, and make sure that both checkmarks are selected under Menu Item Settings. This will enable our "parent" to show all children menu items when someone hovers over the main menu. Select Save.







Previously in this document, we learned how to rearrange the order of links by clicking on the cross-hairs next to the word, and dragging it wherever we need. Move Test Forms so it is indented under Applications and Forms. Select Save Configuration.



Finally, test your results on the website's Main Menu!







5.4 NODEQUEUES

Nodequeues can be used to manually alter the order of the content on a specific page within your site through a drag and drop interface. You can add to them when content is added to the site, and then rearranged dependent on your needs. Not all pages may need this option, but it is a good method to use for those pages that have different pieces of content that would otherwise be hard to organize in a specific order.

5.4.1 Creating a Simple Nodequeue

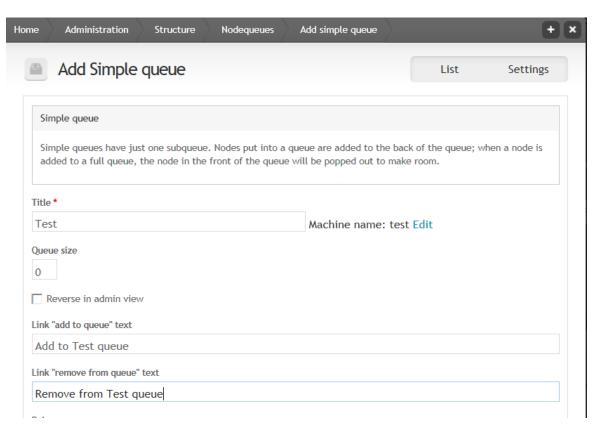
- 1. Click Structure>Nodequeues
- 2. Click Add Simple Queue (This screen will show you all available/created Nodequeues.



- 3. Next give it a title
- 4. Add text to the "add" and "remove" boxes.
 - I advise possible using the title of your queue as shown in the picture











- 5. Select the "content types" that you would like this Nodequeue to be available to. You can select more than one.
- 6. Click Submit

Types	
☐ Blog entry	
Document	
Editor's Choice	
Event Calendar	
☐ Home Page Feature	
☐ Media Gallery	
Photo	
Press Release	
▼ Profile	
Psych Board Action	
Psych Documents	
☐ Psych Page	
Resource	
Services	
Site Page	
Webform	
psych events	
✓ Submit	





5.4.2 Setting Up a Taxonomy Nodequeue

- 1. Go to "Structure>Nodequeues"
- 2. Click "Add Taxonomy queue



- 3. Give the Queue a title
- 4. Click which taxonomy group you want this to apply to.



5. Add in text for the "links to add or remove from the queue text"







6. Click which content types this applies to

Types
Blog entry
✓ Document
Editor's Choice
Event Calendar
Home Page Feature
Media Gallery
Photo
Press Release
Profile
Psych Board Action
Psych Documents
Psych Page
Resource
Services
Site Page
Webform
psych events

7. Click Submit

Next I would advise setting up triggers and actions so that when you add content it can be added to the appropriate Nodequeue automatically.





5.4.3 Setting up Triggers and Actions

This step is so that when you add content of the specified type/or taxonomy term it will be automatically added to a nodequeue

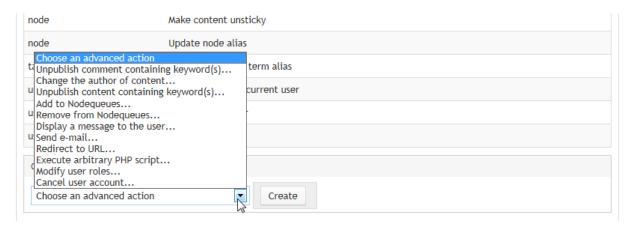
This should work for either type of Nodequeue, simple or taxonomy based. It also works with feeds.

- 1. Go to "Structure>Triggers"
- 2. Click the "Actions settings page" link

Triggers are events on your site, such as new content being added or a user logging in. The Trigger module associates these triggers with actions (functional tasks), such as unpublishing content containing certain keywords or e-mailing an administrator. The Actions settings page contains a list of existing actions and provides the ability to create and configure advanced actions (actions requiring configuration, such as an e-mail address or a list of banned words).

There is a tab on this page for each module that defines triggers. On this tab you can assign actions to run when triggers from the Node module happen.

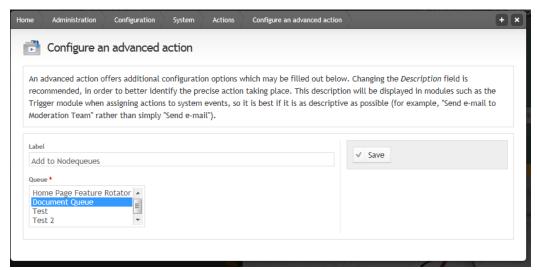
- 3. In the dropdown box at the bottom of the screen click "Add to Nodequeue"
- 4. Click create



- 5. In the next window set the Title as you desire
- 6. Click the "Nodequeue" that you wish it to apply to
- 7. Click Save







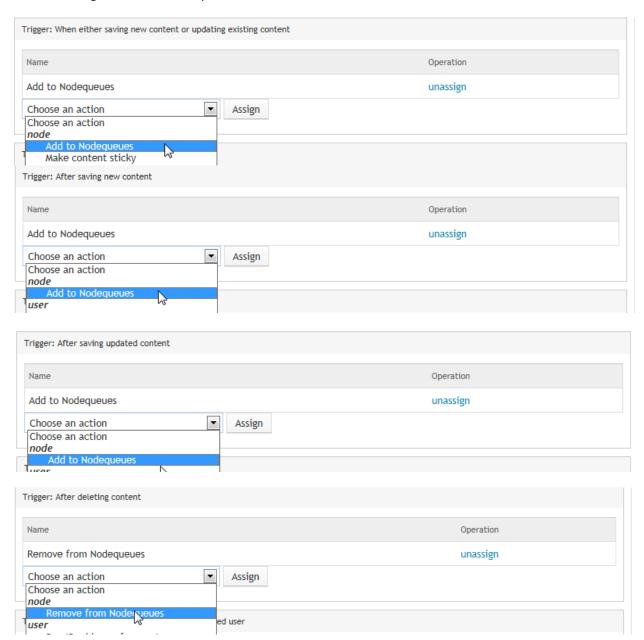
- 8. Repeat Steps 3 to 7 for "Remove From Nodequeues"
- 9. Next go back to Triggers by either following the link on the page or going to "Structure>Triggers"







- 10. On the Trigger screen set each of the top 4 drop downs to the actions you created previously as shown below
- 11. Click Assign each time a dropdown has been selected







5.4.4 Adding to a Nodequeue from the piece of content

1. Navigate to the piece of content you want to add to the Nodequeue Here you have two options

Option 1

c. Click Add to Queue (or whatever the link was named during setup)



d. Once an item is in the queue to remove it all you have to do is click "Remove from Queue(or whatever the link was named during setup)



Option 2

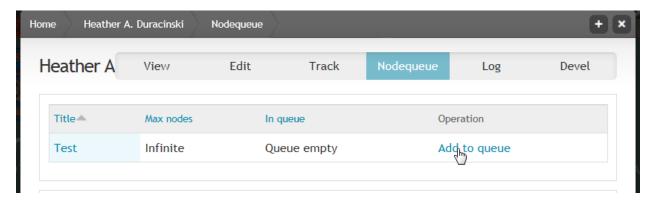
d. Click the Nodequeue Tab at the top of the content



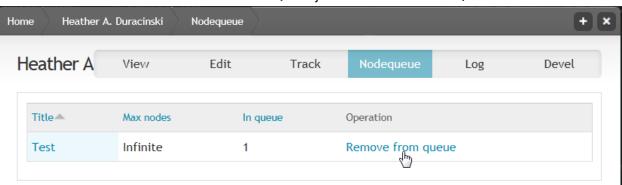




e. Click "Add to Queue



f. to remove it from the Queue just click Remove from Queue

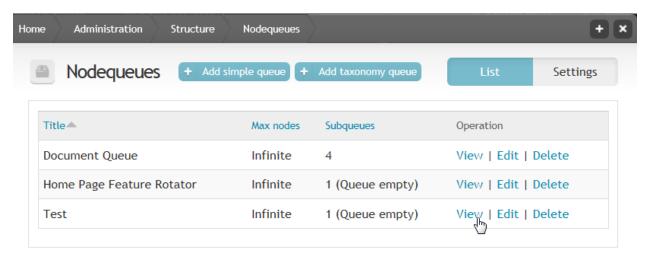


5.4.5 Adding items through the Nodequeue itself

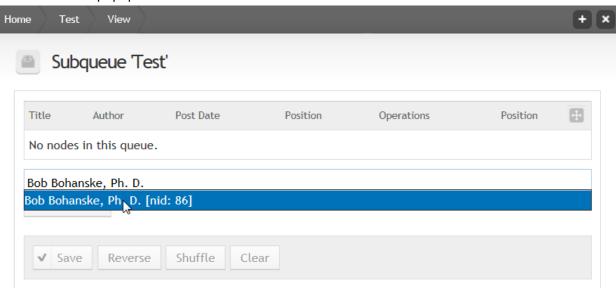
- 8. Go to "Structure>Nodequeues"
- 9. Select "View" on the Nodequeue you want to add to







- 10. Enter the Title of the piece of content
- 11. This will give you a popup giving the Title and Nid
- 12. Click this popup



- 13. Click Add Content
- 14. Click Save

5.4.6 Rearranging your Queue

This is how you set what order the content will appear in the view

- 5. Go to "Structure>Nodequeues
- 6. Select "View" of the Nodequeue you wish to arrange
- 7. Rearrange the items using one of the below options
- 8. Click Save







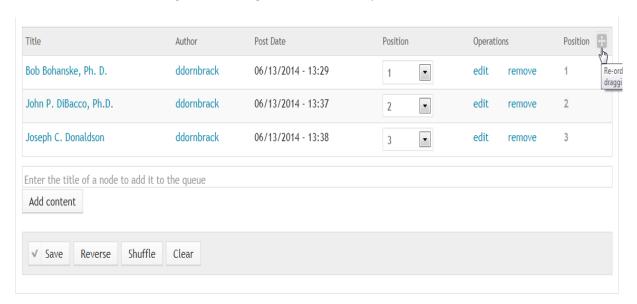
You have two Options from here to arrange your content

Option 1

Drag the crosshairs to the Left of the titles just like you do for menus or blocks.

Option 2

Click the Crosshair on the right and arrange them numerically.



To remove an item from this queue simple click remove.

5.4.7 Using your newly created Queue

Here you have a few options for using your newly created Queue

Option 1: Using the auto generated Nodequeue

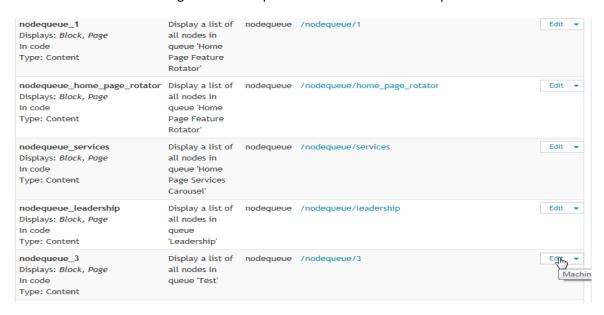
Go to Structure>Views

1. Find the correct Nodequeue view for your queue. (This takes a little bit of checking by going into

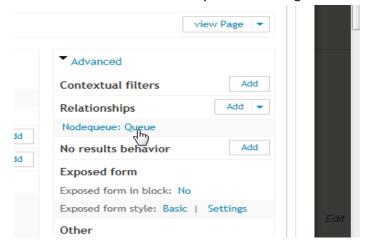




the views and seeing which Nodequeue it has connected to the particular view.



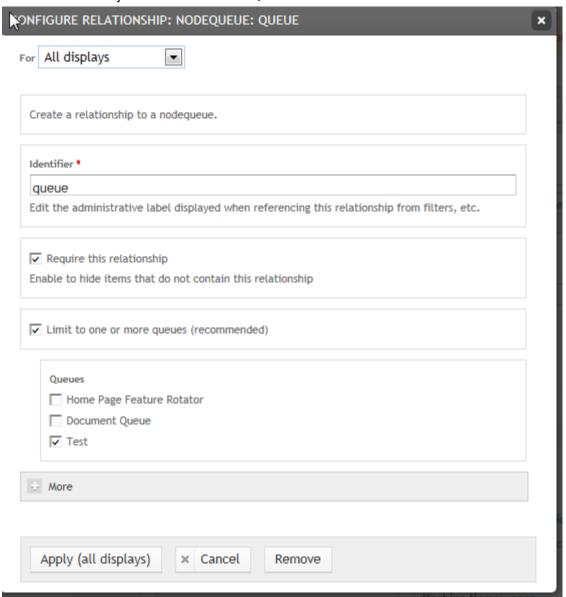
2. Once in the view the easiest way to check is to go to "Advance>Relationship>Nodequeue: Queue"







3. On the next Screen just look to see which Queue is checked to know it is the correct one.



4. Set up the blocks and pages just like you would any other view or block.

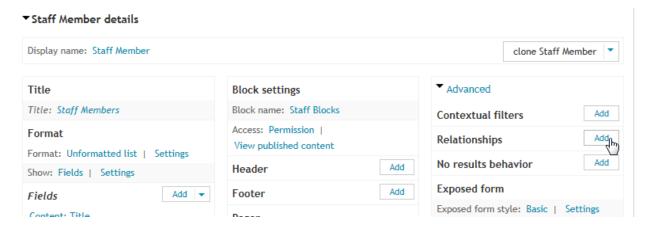




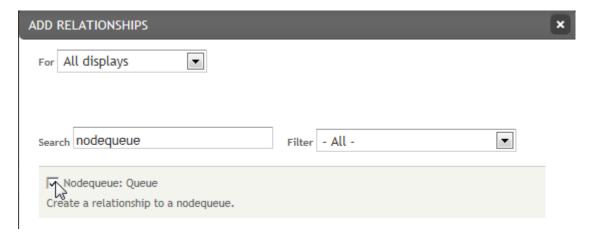
Option 2: Setting up a Nodequeue in your own view

This can be added to any view whether it's using contextual filters or just regular filters.

- 1. Navigate to the "View Page" or "block" you wish to use the Nodequeue in.
- 2. Click on Advanced>Relationships>Add



3. Search for and Click Nodequeue in the popup

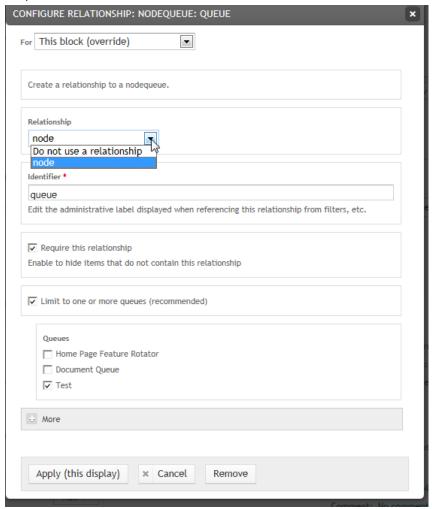


- 4. Change the dropdown up top to This block/display override
- 5. Click Apply





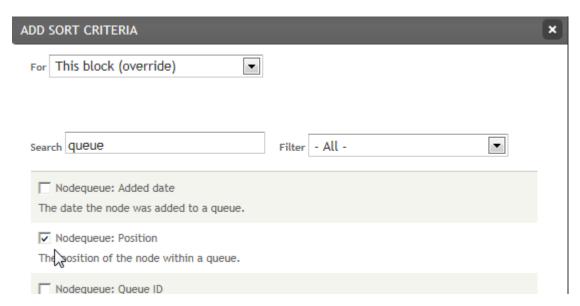
- 6. In the next window click
 - a. "Require this Relationship",
 - b. Limit to one or more queues(Recommended)
 - c. The Queue you want to use
 - d. If using "Contextual Filters/Relationships" Remember to select Node in the relationship Drop down



- 7. Click Apply
- 8. Next Add and arrange the following sort Criteria like you would any other







- 9. Click Apply on this screen above and on the next popup as well
- 10. Rearrange the Nodequeue to the top or as desired in the "Sort Criteria"

5.5 Taxonomy

Taxonomy is used within your site to place content in different areas. Sometimes you may need to edit, delete, or add new terms to help with the layout of your site. This section covers these topics.

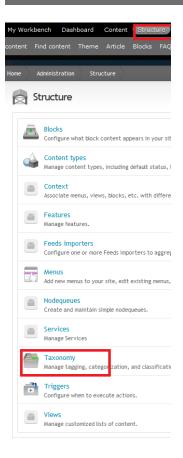
5.5.1 Editing Terms

On your home screen click the "Structure" button in the upper left hand corner, in your admin bar.

Select "Taxonomy" from the list of options.

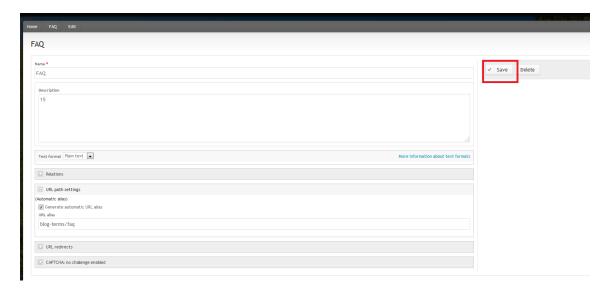






Click "List Terms" to the right of the vocabulary list called Blog Terms.

Scroll through the list of terms until you find the term you want to edit. Click the edit operation to the right of the term. This is where you can edit the "Name" and "Description" fields for this term.



Click "Save" to complete your term editing form. After clicking "Save" the screen will display a green bar





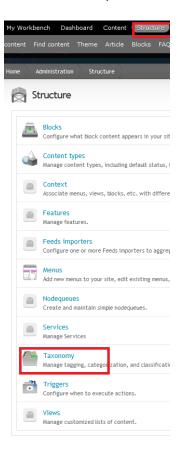
at the top showing that you have successfully edited your term

5.5.2 Deleting Terms

NOTE: This option should only be used if you know for certain that no content is using the selected "related term" on your site. The placement of content in your site is directly tied to its taxonomy term. By deleting a term that is in use you may inadvertently be removing content from pages within your site.

On your home screen click the "Structure" button in the upper left hand corner, in your admin bar.

Select "Taxonomy" from the list of options.



Click "List Terms" to the right of the vocabulary list called Blog Terms.

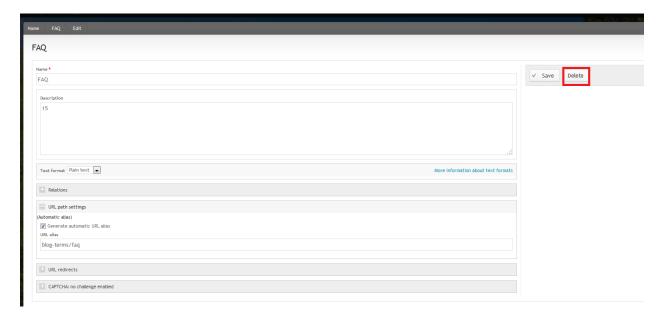
Please double check terms are not being used by clicking on the blue highlighted word in the list of terms before deleting.

Scroll through the list of terms until you find the term you want to delete. Click the edit operation to the right of the term.

After making sure the correct term is selected for deletion, click "Delete."







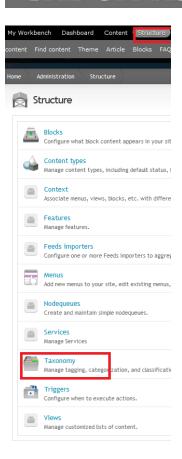
5.5.3 Adding Terms

On your home screen click the "Structure" button in the upper left hand corner, in your admin bar.

Select "Taxonomy" from the list of options.







Click "List Terms" to the right of the vocabulary list called Blog Terms.

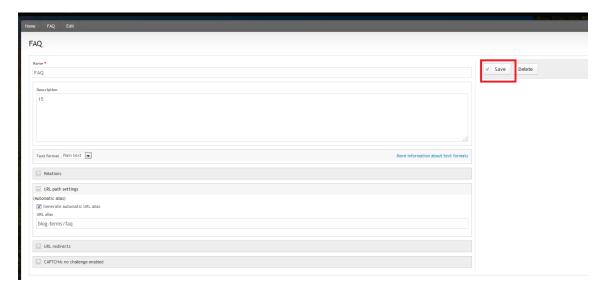
Once on the Blog Terms page you will see a list of terms. At the top click on "Add term."



You will see a screen to fill out the information for your new term. Fill in the fields and click "Save."







Your term is now ready to use within the content and views/blocks within your site.

5.6 Context

On some sites context was used as another method to place content throughout the site. If it was used for your site please refer to your context guide that was provided to review the details of how to adjust the layout of your site using this method. If you did not receive a context guide, then your site is most likely not using context.